

ASQ Greater Fort Worth - Section 1416 Meeting

Thursday, October 4, 2018

See below: Pre-paid meals via the web for faster check-in

When we get to 20, we'll give a free meal to one pre-paid member

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Program Topic: “How to Maximize Your Greatest Resource: INSPIRE YOUR PEOPLE”

- Understanding why "motivating" team members has short-term results
- **The secret to be an inspirational leader and achieving long-term results**
- How to identify your **employees' strengths**
- Why allowing employees to work using their individual gifts and engaging them as their authentic selves breeds **lasting, positive, successful team culture**

Speaker: **Sandra Crawford Williamson**, Founder & CEO, Crawford Creative Consulting

- Sandra is a seasoned executive, Wall Street industry expert, author, executive coach, university professor, and speaker who has held many C-suite roles, including CEO, COO, and Marketing Officer in a \$3 Billion firm.
- She brings 20+ years of general management, marketing, and sales experience with a passion for taking brands, companies, teams, and individuals to the next level through inspiration, mentoring, and authenticity.
- After leading a publicly traded company doing business in 43 countries, working with start-ups in Silicon Valley, launching a mission-focused nonprofit, being in NYC on 9/11, surviving cancer, and other personal loss, Sandra's authentic, nothing held back approach to business and life is inspiring to all.
- She is passionate about sharing her years of experience with others through founding Crawford Creative Consulting, teaching at the university level, co-hosting the “Eternal Leadership” podcast, and leading a global digital marketing firm, Steadfast Results.

SandraCrawfordWilliamson.com

Tutorial 1: “Making Connections: Building Business Communication and Relationships”

Personality, circumstance and training contribute to our ability to communicate and to form and develop good working relationships. In our high-tech world, how do we build business relationships to accomplish our mission and goals? Learn about a proper introduction, the Ford Method and the Golden Circle.

What is the proper way to shake hands? What is my audience saying with their body language? How do I strike up a conversation with a stranger? How do I build a relationship with my coworkers & clients? From how to start the conversation to building relationships, this presentation presents the material in a fun way that addresses the awkwardness we have all felt at times.

This presentation is designed to introduce keys to communication, communication skills in a technical world, the importance of what contracts communicate between client and consultants and guidelines for building working relationships without violating ethical standards.

Learning Objectives:

1. Communication is the key
2. Speak to your audience
3. Build Relationships

Speaker: **Roxanne Pillar**, P.E. Vice President, Huitt-Zollars, Inc

- Roxanne joined Huitt-Zollars in 2004 as a VP and Fort Worth Office Manager. She is currently the HZ Director for Quality implementing the ISO 9001:2015 Quality Management System. Born and raised in Iowa, Ms. Pillar received her BSCE from South Dakota State University.
- She has worked for the FAA and various consulting companies designing and managing public works and transportation projects. Pillar has worked on numerous engineering projects in Texas Including the rehabilitation of Morris Sheppard Dam; construction of the Richland-Chambers Dam, the Austin Bergstrom Airport Traffic Tower, and the Bedford Water tower. She organized and prepared the initial LEED documents for the Fort Bliss expansion and was the Terminal B&E design manager for the DFW International Airport Skylink.
- As the Director of Quality for a 520-person engineering company, Roxanne is called to provide training that will enable the mission of integrating quality management and practices throughout the firm. With 40 years of failures and successes, the “soft skills” of communication and building relationships she is happy to share her lessons learned.
- In 1992, Governor Ann Richards appointed Ms. Pillar to the Texas Board of Professional Engineers (TBPE) where she served a six-year term and was selected Chairperson in 1995. She is past president of ASCE Fort Worth Branch (2005). She was the SAME Fort Worth Post president in 2011 when the Post hosted the national Joint Engineering Technical Conference.

- She is currently a member of American Society of Quality and the Fort Worth Section Membership Chair. Roxanne was president of the Texas Society of Professional Engineers 2000-01. She is a member of the UTA Civil Engineering Advisory committee.
 - She is a Boy Scout of America merit badge counselor and proud Aggie mom to her daughter and son. She enjoys quilting (engineering with fabric), gardening and spending times with her two grandsons.
 - Certifications: P.E.I, ASQ CMQ/OE, LEED AP, BD+C, FNSPE; FASCE; FSAME
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Tutorial 2 (Special): “Supply Chain Risk: Are they Cheating on You?”

This presentation is a continuation of a multi-month series on Risk Management that started in May with an overview of Risk Management. In Sep, we did a deeper dive into the Supplier Chain category.

Based on some questions / concerns in the Supplier category, this session will discuss the situations where the suppliers may be “cheating” on you.

- Procuring and sending “Counterfeit” parts vs those qualified
- “Cherry Picking” the samples they provide for FAI qualification
- Capability Studies samples that are not a full representation of the ongoing manufacturing process
- Making significant sub-supplier changes or process changes without notifying you.

Future session in the fall will include risks in the following: Process, Operations, Customer, and perhaps Technology / New Product Development.

Speaker: **Satya Kudapa**, Business Advisor TMAC. TMACdfw.org

- Satya has more than eight years of experience providing professional coaching, mentoring and implementing Quality Management Systems, Lean Six Sigma Principles and Project Management.
 - Satya is certified as a Lean Six Sigma Black Belt expert for both the manufacturing and service industries, a State Of Texas – Texas Awards for Performance Excellent Examiner (TAPE) and a certified Internal Auditor for ISO 9001 and AS9100 standards.
 - Satya has provided project management, training and professional business consultant services to 100 plus enterprises in the North Texas region that span a wide variety of industry clusters including medical, aerospace, defense, fabrication and city governance.
 - Satya has worked as project manager with over a dozen different companies in the development of their ISO / AS Quality Management Systems. He has worked with a variety of companies on implementing Lean Manufacturing projects including Value Stream Mapping, Setup Reduction, 5S, Cellular Manufacturing, Kaizen Events and Pull Systems.
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Recognition: Leadership Tenure and Special Awards:


Prepaid Meal Purchase via Web:

We have full capability to accept pre-paid meals and/or plan a vegetarian meal via the web using the Square Market system. The cost will be the same as the cash, check or credit “at the door”. A bonus for pre-paid meals will be “**NO LINE AT CHECK-IN**”. Just like at Roundup, you will be able to pick up your badge and enter the seating area, without stopping at the check-in desk.

Link: <https://squareup.com/market/asq-section-1416> .

Choose: **PD Meeting ASQ Dinner Pre-Paid** (screen change)

Add to Basket (change meal count as needed)

Go to Basket  (verify/adjust meal count – add note as you wish)

Checkout

Continue as a Guest (complete personal & credit card info)

Place Order (you will get an email receipt).

If problems, contact jbreckline@att.net

Typical Meeting Schedule:

5:30 – 6:00 Check-in – Networking

6:00 – all Tutorials start and run concurrently (30 min)

6:30 – Dinner – no reservations required – \$20 at door

Not required to have dinner to attend meeting

7:15 – Recognition and Short What’s Happening Meeting

7:30 – Program Speaker (45 min)

8:30 – Head on Home...

Location:

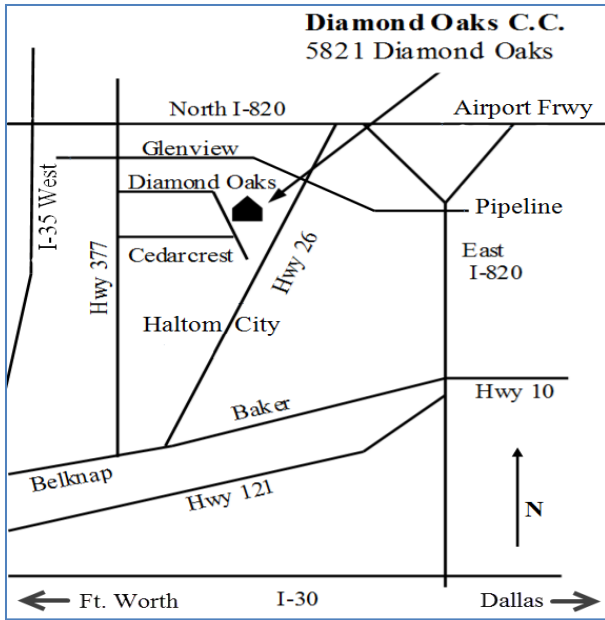
**5821 Diamond Oaks Drive North,
Fort Worth, TX 76117-2862**

[MAP HOTLINK](#)

TRAFFIC ALTERNATIVES:

For the ‘northerners’, use 114 to 377 south

From east or downtown, take 10 to 377 north



Not to scale