

Onyekachi Okoro
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Resume Profile

PERSONAL SUMMARY

Highly effective and result oriented Certified Quality Engineer and Mediator with many years experience in manufacturing, First Article, Secondary Labeling, Equipment Testing, Document Control, Work closely with Abbott Laboratory Diagnostic Manufacturing Company Research & Development to identify and evaluate products for market launch. A process-oriented and, results-driven Quality Control Auditor 2 year with Zodiac Aerospace industry, Key strengths include conducting quality control activities, ensuring compliance with FDA and FAA specifications. Working Knowledge of ISO and, AS9100 standards

AREAS OF EXPERTISE:

- Statistical Process Control skills – ability to use control charts, scatter diagrams, histograms, check sheets
- Strong skills in data collection and analysis
- Records management; Microsoft Excel to create reports
- Ability to communicate – written and oral
- Leadership & Team Building – team player ability to work with co-workers to perform specific tasks
- Auditing & Report Generation
- Regulatory Compliance
- Corrective & Preventive Action
- Experience of using torque wrenches, rulers, calipers and gauges

PROFESSIONAL EXPERIENCE

Zodiac Seats US:

06/14- 03/2016: QA Inspector/Quality Product Auditor

- Squawked air plane seats per the company's acceptance criteria
- Tagged seats with acceptance standards within the scope of the contract
- Monitored and examined each stage of Seat production
- Read blueprints and specifications.
- Conducted quality audits and surveys with Approved Work Orders
- Audited Incoming Products and Rejected non-conforming products
- Recommended for the changes and correction of wrong procedures

KGBELLOS Residential Care, Inc. Lewisville, TX

01/2010 – 09/2013

ADMINISTRATOR

- A certified Home Health Administrator with the knowledge of caregiving.
- Supervised total operation of KGBELLOS Residential Care Home Health Agency with 10 staff members and 40 clients

- Responsible for the coordination of care for all clients, including case management and assuring appropriateness of care.
- Did oversee the recruitment, hiring, training, supervision, and evaluation of all caregivers to assure quality services to our clients.
- Effectively interacted with internal staff and clients to resolve patient concerns.
- Supervised the delivery of health care while ensuring the highest levels of safety and well being of our clients by conducting monthly training meetings of staff members.
- Developed and implemented departmental policies and procedures for handling patient cases and complaints and maintained compliance with all applicable laws
- Ensured adequate staff orientation/education, and evaluations
- Directed all areas of regulatory compliance and nursing/agency staff credentialing requirements and maintained training logs
- Reviewed clinical information of our clients on a timely basis to reduce backlog of documents in readiness for any regulatory audit

**ABBOTT LABORATORIES, Irving, TX
[1995- 2008]**

[Quality Engineer]

- Held numerous positions in the Quality Management Organization in Abbott Laboratory Diagnostic Division; a global leader in “*in vitro*” diagnostics.
- Ensured products complied with FDA regulatory requirements and customer expectations
- Ensured all customer complaints and quality issues were investigated in a timely manner
- Ensured that all QA Tests were carried out on time and in full.
- Generated DPUs (Defective Part per Unit) Charts, Pareto analysis, and Quality cost reports.
- Reviewed New Operation Manuals to ensure all designed steps were accurate for customers.
- Reduced shipping costs by developing audit shipping lists to avoid shipping incomplete parts to customers
- Sorted and Stored all QA records, Data & Information in their various categories
- Monitored all inspection and testing equipment to ensure current and valid calibration
- Managed and maintained the internal auditing schedule and processes.
- Worked extra hours a week with the company Site Audit Team to prepare for international standard test ISO 9001 standards inspection certification.
- Saved both the company and suppliers money by ensuring non-conforming products were identified and placed on restriction
- Worked with the Purchasing Department by conducting suppliers’ on Site Audits and certified their products per Abbott requirements before they were supplied
- Supervised 10 Member Material Review Board (MMRB) weekly to assess the quality and competency of materials

Professional Affiliations

- Member, Alumni Association University of North Texas (UNT)
- Member, American Society for Quality

Education

PhD – Applied Gerontology
Denton, Texas

University of North Texas,

MBA - International Marketing
Texas A. & M Laredo Campus,
Laredo, TX

Associate Degree - Quality Technology
Tarrant County College,
Fort Worth Texas

BS - Business Economics
Utah State University, Logan,
UT

CERTIFICATIONS

Certified Home Health Agency Administrator

Certified Mediator, University of North Texas - 2007

Certified Quality Engineer (CQE), American Society for Quality