

Hospitality Tables FAQ

Volunteer for Columbus Site Committee 2020

- Sat, May 1 thru noon Wed, May 6
- Interest / Pre-Registration: <https://columbusasq801.com/survey.php?id=8>
- Survey collect your name and contact information for future contact

Where can I store my bags?

- Your first and best option is to leave them at the hotel in their safe keeping area. They have security systems / procedures to protect them.
- ASQ does not provide any safe, secure and monitored system at the Conf Center or other location. We're sorry we cannot be of more service in this function.

2. Do you have free internet access?

- FWCC: Network: ASQ2019 Access Code: VeevaBooth301
- Omni: Network: Omni Lobby Access Code: not required
- Hilton: Network: ASQ Access Code: Quality1

3. How do you download the 2019 World Conference mobile app?

- Refer to pages 4 of the on-site program brochure. If having trouble downloading the app or the presentations, refer them to the registration desk. NOT available on the Windows

4. Who do I contact for an emergency situation?

- **Dial 911 FIRST – state the building, floor and room, then the situation.**
- Then always contact the site room at 817-805-6106.
- Within hotel, the front desk at 0 for immediate assistance

5. How do I get the conference recordings and when can I get it?

- Go to page 3 of the on-site program brochure to get all the details. Purchase at the Conference Registration desk.
- The cost is \$49 for ALL content (not per session).

6. Where are the lost and found areas?

- Three areas: (1) ASQ registration area (2) Fort Worth Convention Center information desk (3) Hotel registration desk

7. Are there any complimentary breakfasts, snacks, or lunches provided by ASQ?

- Coffee is available in hotel lobbies and FWCC kiosks -- at your cost
- Morning and afternoon refreshments are provided at designated break times in the Exhibit area for all participants.

- On Sat and/or Sun, meals are available for leaders only, at leader event locations.
- 8. I was told that there are tickets for lunch. What time and where will it be?**
- Monday, 11:15 to 12:15 in the Exhibit Hall. **Ticket Required**
 - Tuesday, 11:45 to 12:45 in the Exhibit Hall. **Ticket Required**
 - Tickets may be purchased at the Registration Desk for \$40 each
 - Eating establishments are readily available within 10 min walk – better prices
- 9. For the Tuesday Evening Network Reception, what is the menu and where is it?**
- Omni Texas Ballrooms. **Tickets are required.** 7:00 – 9:30 pm.
 - Typically heavy hors d'oeuvres are available (meats, salad, cheese, desserts, etc.) cash bar.
- 10. I was me that there were after hour parties. Where are they located?**
- Some of the Divisions host Hospitality Suites in the evening in the hotels. Go to the Exhibit Hall to the different division exhibits to get the details.
- 11. What is there to do in this area?**
- Downtown/ Sundance Square – Restaurants and Entertainment – walk there
 - The Stockyards – Eats and Entertainment (Saloons) – 10 min Uber/Lyft trip
 - Museums / Arts District – also Cowboy Stadium and Sixth Street Museum
 - **Reference QR code** to get details on all on the WCQI Ft Worth Website
 - Have brochures on the table. When you run out, refer them to the concierge.
- 12. Approximately how long does it take to the airport from the hotel?**
- DFW – 30 minutes. After 3:00 pm about an hour to DFW.
 - TEXRail Train – 60 min – no traffic delays – see FW WCQI website
 - Dallas Love Field – 50 min.
- 13. Where can I park?**
- Cost will be about \$10/day – see WCQI VOLUNTEER website for more info 5.2
 - All FWCC and Omni are about 10 min walk from most lots.
 - We have no vouchers or discounts for parking – we tried.
- 14. Where are the ATM machines**
- FWCC: across from room 102
 - Omni: first floor, behind the escalators
 - Hilton: Corner Pantry
- 15. Where is the nearest toilet / restroom / bathroom ?**
- If you know, point the way first. Refer them to the map in the back of their site program brochure or the map on the table.

16. Where are the elevators?

- Refer them to the map in information desk book or point them to the areas.

17. How many RUs do we get for the conference?

- 3.0 RUs for the full conference. ASQ sends an acknowledgement letter and retain your badge as additional verification.

18. Do we keep our badge or is there a recycle area?

- There is no known area for badge recycling for you to return at the end of the conference.

19. Where is the speaker area?

- In the Room 101 at the Fort Worth Convention Center. You will see the sign near the door.

20. Where can I access Power or meet with others (Hangout)

- The 2nd floor of the FWCC has seating for “hangout” space and multiple power outlets along the outer wall.

21. General Meeting Assemblies / Keynote in Arena?

- Go to the north end of the FWCC. Continue up the Houston street / west side towards room 106 and beyond the Exhibit Hall. Signs guide the way. Entry to the Arena will be controlled from the North entry points. There is also building access from the most North entrances of the Arena. Volunteers / Blue Vests will guide you.