

# ASQ WSC Region (#2) Monthly Teleconference

ASQ Cruise – Topics DRAFT

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Presenter	Topic Synopsis
Day 1 AM John – – 120	<b>Shipboard Scavenger Hunt</b> – teams of 3-5 (included guests) – Debrief experience: Leadership
Day 1 AM Beth – 45	<b>Communicating for Results</b> Effective communication provides many benefits in the workplace, including promoting team collaboration and cooperation, boosting employee morale and engagement, improving productivity, and driving better results for individuals, teams, and organizations. This presentation explores techniques and tips on communicating effectively to get responses and results.
Day 1 Forums: 2-5 PM	<b>See end-of-table below for potential topics: OR add new ones to a “Forum Parking Lot” list</b>
Day 2 AM Jorge – 45	<b>Data Integrity:</b> basic principles, top misconceptions, and regulatory implications to the business
Day 2 AM Linda – 45	<b>Lessons Learned About Lessons Learned</b> We all know that Lessons Learned sessions, are important to learn from the past so we can repeat our successes and implement improvements where we had failures. Learning: hear about the lessons I have learned from participating in and facilitating lessons learned sessions during my 45+ years in the software industry.
Day 2 AM Marc – 45	<b>de Bono Six Hats Thinking</b>
Day 2 Forums: 2-5 PM	<b>See end-of-table below for potential topics: OR add new ones to a “Forum Parking Lot” list</b>
Day 3 AM Beth – 45	<b>This Could Have Been an Email</b> Meetings are a fundamental part of our workday and almost everyone has attended at least one where they’ve questioned what the meeting was about and why they were there. This presentation explores how to get the most out of meetings, whether you are the facilitator or a participant.
Day 3 AM Linda – 45	<b>Five (5) Ways to Mitigate Risks</b> Learnings: - The basics of risk mitigation - How to utilize the 5 risk handling techniques to explore risk planning alternatives, including: - Avoiding risks - Obtaining additional information - Transferring risks - Planning containment actions - Planning contingency actions
Day 3 AM Panel: – 45	<b>Jorge - Root Cause Analysis: A Holistic Approach...</b> The Impact on Quality and Business. <b>Linda - Root Cause Analysis Driven Process Improvement</b>

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	<p>Learnings: the basics of root cause analysis and its benefits in driving process improvement. You will also learn root cause analysis techniques for both product and process issues.</p> <p><b>John - Root Cause Analysis – Dual Causes</b>          Product / Service Failure --- System Failure          Binary Search for location (Is/Is-Not)– source &amp; containment</p>
Day 3 Forums: 2-5 PM	<p><b>See end-of-table below for potential topics:          OR add new ones to a “Forum Parking Lot” list</b></p>
Debbie – 45	<b>Setting LLC</b>
Debbie – 45	<b>Tax laws impacting consultants</b>
JR – 45	<b>Impact of Russia/Ukraine War on US</b> Political & Economical
JR – 45	<b>Conflicts with China</b> Economic & Territorial (Naval)
John – 45	<b>ASQ Membership Decline</b> What can be done? ASQ / Divisions / Sections
Marc/John - 45	<b>Six Hats Thinking on 2024 ASQ Cruise</b> Why try again in 2024 when there is low participation in last two years