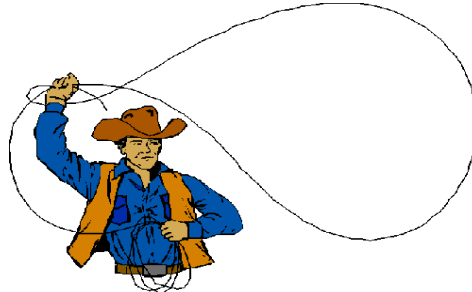


ASQ Greater Fort Worth – Section 1416

Cowtown Quality Roundup 2020

UPDATE POSTED 6/102/20

**- SERIES COMPLETED VIRTUALLY -
THANK YOU FOR YOUR PARTICIPATION!**



Apr 21 thru Jun 09
6:00 pm – 8:30 pm

Cost: \$\$\$ – FREE!

Includes: PDF of presentations

0.1 RU Earned per hour of participation

– up to 0.2 per night –

and >1.0 for doing all presentations

Learn Today – Apply Monday!

Based on ASQ Member Satisfaction Surveys, you said you
wanted skills to use in real life.

“Theory is good, but it doesn’t help me apply it
in my day-to-day work.”

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Virtual Roundup Topics

COMPLETED

DATE	TOPIC 1	TOPIC 2
4/21	Human Side of Quality	Using LinkedIn
4/28	Supplier Auditing	to be re-recorded and distributed
4/29	Modular Training Methods	Keeps SQE Up at Night
5/05	Quality Anarchy	Agile and Chaos
5/16	ON & IN: Inside-Out	1-2-3 Decision Making
5/19	Avoiding DMAIC Mistakes	Essential Changes Leaders Embrace
5/27	Grading Audit Non-Conformances	Introduction to Quality 4.0
5/28	Supplier / Service Qualification	First Article Inspection / PPAP
6/02	Quality Walks	SPC for Problem Solving
6/09	Influence through Office Politics	Deliver to Win – PM Deliverables

Presentation Decks in PDF format to be available on www.myasq.org
and accessible by the end of June via Ft Worth website
Some will have recordings available.

Topic Level Legend: (B) Basic, (M) Intermediate

COMPLETED 4/21

(B) The Human Side of Quality... Quality Science, You, and Creating a Culture of Trust

As leaders in our profession we must:

- Know our science
- Take the lead in implementing our knowledge
- And, learn how to cultivate the culture of trust.
- Most of our education and training should be spent studying people and what will make them become engaged and remain that way.

When we can successfully combine the sciences (Quality and Human Relations) we will understand the Human Side of Quality.

Presented by Don Swift, Don Swift and Associates

(B) Why Should You Use LinkedIn

LinkedIn is the proven #1 ranked on-line business-networking tool that gives business professionals and companies the ability to connect, demonstrate their skills, services and products, and develop meaningful business relationships. With more than 646 million users worldwide, LinkedIn provides unlimited networking and business-building opportunities.

In his presentation, Terry will walk you through the key branding and Social Selling strategies, tips and secrets you need to create a well-branded LinkedIn profile that gets results. Are you using LinkedIn to “Sell Yourself”?

In the presentation, you will learn how to harness the power of Social Selling with LinkedIn...

- Connect with the right people
- Build a great reputation
- Manage your contacts more efficiently
- Build better leads faster

Presented by Terry Sullivan, BuzzPro

COMPLETED 4/28

(M) Supplier Auditing... A Necessary Evil

Ugh! Auditing suppliers is a necessary evil... but without doing them, we risk placing business with an “unknown commodity”. NOBODY LIKES BEING AUDITED! The supplier does not want you there, interrupting their day and poking around in their operations. You dread it because of the planning and coordination it requires, and the potential confrontation when it comes to interpreting standards for compliance or scoring. And it’s not done there... you expect follow-up on shortcomings and they really don’t want to do that either.

So... how do you do supplier audits that bring value to both you and the suppliers. This session will primarily address Motorola’s approach to Baldrige-level Quality Systems Review (QSR). However, their system was 92 questions long, was often overwhelming to smaller suppliers or those with immature quality systems. With the goal of understanding their existing systems, and motivating them to upgrade it, this presentation will explain the speaker’s approach to conducting audits that enable positive change.

Presented by John Breckline, Key Quality Consulting

COMPLETED 4/29

(M) Applying Modular Training Methods to Large Transactional Organizations

Applying Lean and Six Sigma in a high transactional non-manufacturing environment has always proven to be a challenge. In addition, being able to disseminate effectively new training and improvements on a large organization is always difficult. In both instances I will share my experiences coming in from a manufacturing environment to a distribution, topics that will be covered:

1. Applying Lean and Six Sigma to improve the sales discount process speed.
2. Lean stellar application to eliminate waste and increase throughput for customers like Amazon.
3. Effective use of our Learning Management System (LMS) to disseminate and effectively train large organizations.

Presented by Ivan Martinez, LKQ Corporation

(M) What Keeps an SQE Up at Night?

Handling correlation issues with suppliers, reducing non-conforming material and reducing incoming inspection time and costs without risking the quality of your product?

It takes early engagement with vision, detailed supplier development and a "devil in the details" approach to prevail, but the long-term savings of time effort and money are worth the investment of upfront effort. Come learn some of the keys to unlock these issues.

Presented by Les Condit, Medtronic

COMPLETED 5/05

(M) Quality Anarchy... How to Thrive in a State of Disruption.

Industry 4.0 is already upon us, but it seems that Quality practitioners are not fully prepared. Rather than taking a defensive posture, analysis of the job displacement model can help proactive

Quality organizations remain prepared and competitive. This session will explore how robotics, algorithms, human agility and creativity can be applied to your Quality organization so that you can thrive in a state of disruption.

Presented by Chris Colaw, Lockheed Martin Aerospace

(M) We Are Agile and It Is Chaos — Now What?

Your team is Agile, and is in chronic chaos, and you don't know why.

This presentation will cover specific actions that cause chaos and specific steps to reduce chaos.

- How is Agile going in your organization?
- Agile and risk – are you reducing or increasing risk by moving to Agile?
- Agile intent – what is Agile without all of the buzz words? Are you Agile buzz-word-free?
- Why do Agile teams end up in chaos?

Presented by Neil Potter, The Process Group

COMPLETED 5/13

(B) ON & IN: Inside-Out, The Path to Proven Growth

Gain the skills to enhance your leadership, develop your team, grow your business, and get your life back.... All faster than you thought possible.

Learn how to work ON the business while you work IN the business and adopt a systemic approach to grow your business. I have found 85% of leaders are working very hard, but almost never make time to work ON their business.

Presented by Bobby Albert, Values-Driven Leadership

(B) 1-2-3: Team-Focused Decision Making

Your decisions define your leadership. Learn my trademarked approach to decision making. You'll make better decisions, enjoy more buy-in from your team, and see better execution once the decision is made!

Presented by Bobby Albert, Values-Driven Leadership

COMPLETED 5/19

(M) Avoiding DMAIC Mistakes

We will explore the various 7-10 typical mistakes Belts and Champions make in each phase of the Six Sigma DMAIC project. Are you making them now and what can you do to avert them now? How to avoid them in future projects?

Define: scope creep, ambiguous goals, poor KPI linkage, not engaging Process Owner

Measure: wrong time span, poor sampling methods, inadequate process mapping

Analyze: inadequate Fishbone and 5-Why expansion, correlation vs causation issues

Improve: generic action plans, too many “people” solutions, failure to obtain support

Control: short monitoring period, poor long-term control plan, lack of procedures

Presented by Simon DeCastro, Texas Health Resources

(B) Essential Changes Every Leader Must Embrace

Leaders at every level, new leaders to highly seasoned leaders, must recognize and accept the fact that, as the world experiences an ever-accelerating speed-of-change, their leadership must change. Leadership adaptability involves several key principles every leader must embrace to stay in step with the changing times.

In this session, we will cover eight of these principles in detail, with application, enabling renewal of our leadership mindset and enhancing our ability to adapt to changes we can each make as we walk away today, continuing our personal leadership journey.

Presented by Stan Renteria, Medtronic

COMPLETED 5/27

(B) Grading Audit Non-Conformances

When auditing, not all nonconformances are created equally, yet they are typically treated equally, and we often spend more time and effort where less is warranted and less where more is warranted.

What if there was a system to grade nonconformances based on QMS impact and occurrence?

The Global Harmonization Task Force proposed just that in a 2012 guidance document. This session explains the envisioned grading system, explores its use within regulated industries and opportunities to apply the concept in non-regulated environments such as internal and supplier audits, and discusses its limitations.

Presented by Don Hurd, The Realtime Group

(B) An Introduction to Quality 4.0

The past 10 years have begun what is called "Industry 4.0", or the fourth industrial revolution, marked by digital capabilities such as the internet of things (IoT), cloud computing, machine learning (ML), artificial intelligence (AI), blockchain technology and 3D printing. The Quality profession needs to adapt to these new challenges, to transform into Quality 4.0. In this session, learn more about how Industry 4.0 is driving Quality 4.0, the enabling technologies and the competence and knowledge areas that are critical to the future of quality.

Presented by Peter Stamps, ASQ CMQ/OE

COMPLETED 5/28

(M) Supplier / Service Provider Qualification

Presentation will outline a proven, well-rounded process & methodology for qualifying suppliers and service providers in performing work as part of a customer network.

Presented by Russ Wange, Qorvo

(B) First Article Inspection / PPAP Model

The Term “First Article Inspection” means different things to different people. To some, it is a highly structured part qualification process imposed upon suppliers by customers at the beginning of a new business venture or with the introduction of new or changed parts.

To others, it is that process done at the beginning of a run or a shift or after a tooling change used to assure management that nothing has been forgotten overnight and that all the right setups are in place, the right material, labeling, components, processes, fixtures, jigs, and people have been brought to gather so that repeatable and acceptable parts can continue to be produced.

This presentation will include FAI for internal / external purposes and elaborate on the PPAP process initiated by the automotive industry.

Presented by Bob Mitchell, retired

COMPLETED 6/02

(B) Quality Walks – Simple Steps to Strengthening Quality Culture

Quality Walks can be used in manufacturing or professional environments to strengthen quality culture for improved process outcomes and performance results.

Presentation Take-Aways:

- Get Close – Personal conversations with each employee are vital to true understanding and growth.
- Small Steps have Big Gains – Simple coaching and collaborating aligns expectations for easy deployment. Small time investment for significant rewards.
- Safe-Space to Stop & Fix – With a safe atmosphere, powerful discoveries can occur. Commit to change and resolve issues.
- Reaching Hearts & Minds – Connecting with people and re-invigorating any cultural initiative is key to sustained success.

Presented by Tina Strickland, Medtronic

(M) SPC Applied to Problem Solving

Control charts are known to monitor processes for conformance. Control charts are a tool that can also be used to trouble shoot a process and confirm if the process was fixed.

In addition, the control chart can assist in determining preventive maintenance periods.

Presented by Ted Ditch, T. Ditch Associates

COMPLETED 6/09

(B) Influence thru Office Politics

This presentation will cover six concepts

1. Playing politics: Dirty or not?
2. Influence: what it is and why you need it
3. Keystone: building relationships
4. Rules of the game
5. Political strategy
6. Power and Influence

Presented by Christopher Cook, Oncor Delivery Services

(M) Deliver to Win: Key Project Management Deliverables

The speaker recently was appointed to project management duties to several projects and the lack of documentation threw things off until he got them drafted. He will share some lessons learned and explain all of the deliverables and documents that have helped his organization.

The presentation will cover the who, what, when, where, why, and how of project planning and documents including:

project proposals	stakeholder registry
project scope	stakeholder communications plan
project plan	requirements traceability matrix
RACI matrix	power / interest matrix
RAID analysis	Lewin's Force Field Analysis

Each of these documents is useful in their own way and can help ward off risks to successful projects.

Presented by Christopher Cook, Oncor Delivery Services

END