# Greater Fort Worth ASQ Section 1416

## May 2024

**This newsletter is sent by the Greater Fort Worth Section of ASQ as a benefit of your membership.**

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## Section Chair's Message

Greater Fort Worth Members,

We are looking forward to seeing you at our May Professional Development Meeting and our annual tour in June before we kick off the summer break.

World Conference is coming up May 13 – 15 in San Diego so you have a short amount of time left to register. Let us know if you plan on attending.

A friendly reminder, if your recertification journal renewal wasdue in December, you have through the end of June to recertify; time is running out on your Grace Period. Need assistance... ASK!

Jennifer Smith, Section Chair

Contact us

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## In this month's issue:

- **Upcoming Events – Meetings, RU Changes, Webinar**
- **Cowtown Quality Roundup - Feedback**
- **Down the Road - World Conference, Webinar, Quality Seminar at Sea**
- **Resources – NEW RESOURCES, myASQ, Member Gifts, Special Interest Groups**

Have a great week!

John Breckline, Newsletter Editor
ASQ Greater Fort Worth Section 1416
**WWW.ASQFORTWORTH.ORG**

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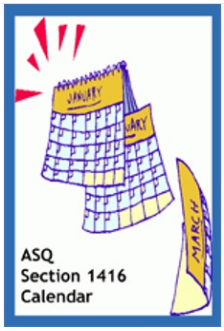
# Upcoming Events

### Personal Development Meeting -- May 2
### -- Diamond Oaks Country Club --




**Meeting Plan:**
**5:30** – Check-in / Networking
**6:00** – Tutorial (30 min) - single topic
**7:00** – Buffet and Special Meals
**7:10** – Recognition and Short What's Happening Meeting
**7:30** – Program Speaker (45 min)
**8:30** – dismissal

To plan well and manage costs, we appreciate registrations for all attendees.

**Reservations for meals must be completed by NOON on Tuesday for us to order appropriate meal counts.**

**After that time, a late meal fee is $30 and seat reservations will be available**

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**Program Topic**: **"Accelerating Innovation"**

**PDM Details & Register**

**Description**:
What is innovation? In our work we define it as “something different that creates value.” It isn’t just the purview of engineers and scientists, nor is it limited to new-product development. Processes can be innovated. Marketing approaches can too. Something different can be a big breakthrough, but it can also be an everyday improvement that makes the complicated a bit simpler or the expensive more affordable.

Why are some organizations more innovative than others? Why do some projects generate breakthrough ideas while others are lukewarm? Is it too much or too little process? Is it the tools? Is it the culture? Are some people just more creative than others? In this presentation, we will provide our innovation framework and self-assessment tool, where you can score your organization and identify opportunities for improvement.

The presenter will also share her insights based on over 20+ years of experience and the research for the book she coauthored, Fast Innovation.

**Speaker**: Kimberly Watson-Hemphill, CEO, Firefly Consulting

**General Tutorial**: **"Recertification Units (RU) – Upcoming Changes"**

**Description**:
Effective in Jan 2025, the RU values of some activities will be changing.
A Big One will specifically affect your RU's earned at PD Meetings.

They were announced by a couple email notices, sent from ASQ Certification cert@mail.asq.org, dated February 28 and March 27.

More information can be found onASQ Quality Recertification.
A FAQ page is also available: Recertification_FAQ_2024.pdf

You can begin earing RUs for the new “Giving Back” category in 2024.

As many members who attend PD Meetings are currently certified, we want to clarify the changes that will be required for your future 3-year renewal cycles.
**Come with Questions!**

**Speaker: John Breckline**, Vice Chair, Ft Worth Section
.. ..**Q&A: Peter Hoi**, Recertification Coach, Ft Worth Section

**Specialty Tutorial**: **NONE - to resume in September**

Link to Meeting Details and Meeting Registration

**... PDF of PDM PPT Presentations Now Available Here ...**

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Webinar - May 20 - 7:00

## Recertification Units (RU) – Pending Changes

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Missing the F2F PDM Presentation - Register for the Webinar

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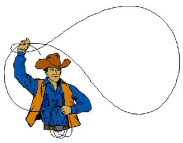
## 2024 Cowtown Quality Roundup Feedback

**"Learn Today - Apply Monday"**

**Cowtown Quality Roundup 2024 – Highlights:**
- Registrations: just over 55 Participants... 74 with speakers & staff
- Initial feedback: Very Good: “VALUE” = 89% Top Box Rating (9.7 on 10 pt scale)
- Repeat Attendees: 48% return of past 2-year participants plus 13% from webinars



**Participation:** before the Covid switch for two years of webinar delivery, our attendance exceeded 100 members and guests. When we resumed our F2F event in 2022 and these last two years, our participation has been only 50 to 60 members and guests.

You give us very high performance ratings, 89% top-box, so we need you to help return to our participation levels to the 100 level. That will be our target for our 25th Anniversary with the plan to continue with five session choices per time. 48% of our attendees this year were attendees of the last two F2F conferences. You know the value so please refer others and potentially get "head of the line" choices on door prize selection.

**FEEDBACK - BEST THING THIS YEAR...**
- Many of your said our sessions options and speakers were outstanding.
- The most singular note was our Keynote Speaker, and we'll continue it in our 4th time-slot.
- Networking with "like minded" people was also noted, as they are typically in short supply where we work.
- The common theme was "Continue what we're doing"... and we will. We are targeting 4/25/25 for our 25th Annivarsary of our Annual Conference.

**SAVE the DATE**

**FEEDBACK - TO IMPROVE... Grouped by Feedback Type**

Multiple Sessions: a challenge for us is to give a good variety that will fit your personal job, personal growth, other interests. With this approach, we end up sometimes giving you some very difficult choices. One of our practices has been to bring back the most popular topics as an “encore“ presentation the following year. We are also renewing our activity to post the PPT decks (as PDFs) on the myASQ.org system and indexed to our website at www.asqfortworth.org.

Session Length: We get a mixture of some people wanting them longer and others wanting them shorter. We selected the 75 minute time to permit more engagement activities from the Speakers. We will reinforce that concept with 2025 speakers so that they utilize the time to optimize your learning.

Networking: Currently between joining time, breaks, and lunch we offer over 1.5 hours of networking time. We will be looking at a gathering time "meet and greet" activity, and perhaps table-tents for positions and/or industries to more easily initiate early morning networking.

Food Options: The TexMex buffet has been very popular since our inception at the Radisson. We do understand the dietary choices need to be better addressed. Therefore, we will work with the Radisson to set up a pasta bar, which we hope would satisfy the "options" to select. We will also ask Radisson to label contents of buffet choices.

Job Fair: This was our first attempt on a short schedule. We've already discussed the need to engage current members to identify HR people for job fair contact. We also discussed creation of of some résumé and interviewing resources.

Location: Participants gave the facilities a top-box rating of 94%. If you wish it were closer, don’t we all. The Radisson is appropriate for a small conference with free parking and easy on off to major highways.

In addition the above general feedback and anticipated changes, we also assessed our Speaker communications and expectations, to assure continuous improvement from them... to assure the outcome that a Premier Event is provided to you.

Click Here to access PPT (PDF) decks

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## Are You Certified - Did you See the Notice

ASQ Certification Board is changing.some of the RU earning options. Some added clarification declares the current values will remain in effect for the balance of 2024, and the full changes effective in 2025.

Look for the initial and the follow-up email during the months of February and March. ASQ also proviides a FAQ page for more clarification.

In the May PDM, we will be doing a General Tutorial providing the information we will have confirmed.

ASQ Recertification Page - Log-In Required

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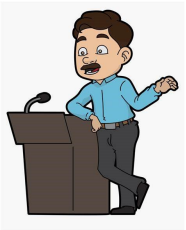
# Down the Road...

## World Conference on Quality and Improvement
## WCQI - May 12-15 - San Diego

### Why WCQI

When quality systems are successfully implemented and a culture of quality is fostered, the results are lasting solutions that benefit individuals, organizations, and society.
Building on over 70 years as the quality community's leading event, ASQ's World Conference on Quality & Improvement connects quality professionals to the processes, technologies, and experts that can deliver curated results for their organization.
With the new ability to customize schedules based on experience level, attendees will learn how to fortify essential quality methodologies within their teams while preparing to meet future challenges with sustainable quality solutions.

**Transforming Leadership** — Processes and tools are only as successful as the people who lead them. Learn how to hire, develop and be part of a strong quality team and communicate the value of quality across your organization. Learn how to leverage quality and quality professionals to prepare organizations to be resilient to the ever-changing environment organizations are tackling now and in the future.



**Shaping Processes** — Effective processes are critical to the success of any initiative and organizational KPI. These sessions will help you select the right processes for your goals.

**Tools and Beacons** — If you are new to quality, the breadth of information and tools available can be overwhelming. Hear from experts on how to take advantage of the classic tools and be ahead of the curve on the new technologies coming to the market.

Starts Sunday Evening Reception - Continues to Wednesday Noon

**If you sre attending, contact us to "link up" at it...for Monday Dinner?**
**Chair@asqfortworth.org**

ASQ WCQI -- 2024 -- Home Page

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## Webinars Returning - Wed, Jun 12

## MS Quality & Engineering Management

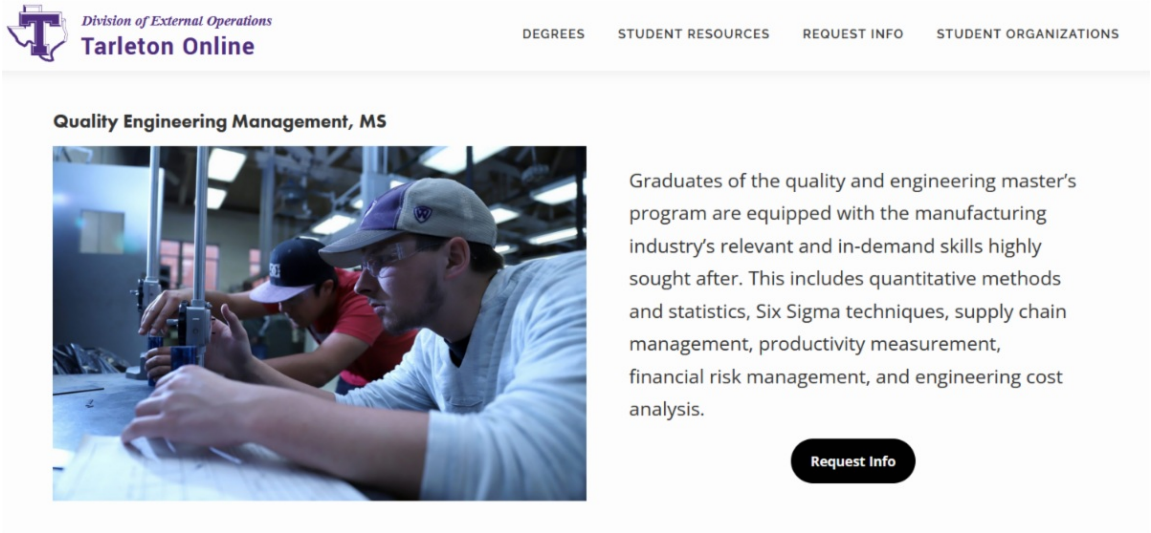
The mission of the Master of Science in Quality and Engineering Management (QEM) program is to provide an online pathway for working professionals to acquire the knowledge and skills necessary to be successful in the operations management area of many industries. The QEM also provides a unique opportunity for professionals with non-technical degrees to enter the program after leveling, recognizing that challenges to the management of quality and associated processes are industry agnostic and that their solutions require people with a diverse set of backgrounds.

The engineering management discipline bridges the gap between engineering and management. The American Society for Engineering Management defines engineering management as "an art and science of planning, organizing, allocating resources, and directing and controlling activities that have a

technological component." Lastly, the program provides students a foundational knowledge for obtaining Project Management Institute, American Society for Quality, and Association for Supply Chain Management professional certifications.

Engineering Technology | Tarleton State University - see in list

Webinar Registration Link



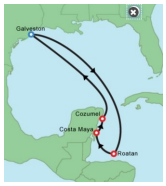

## Quality Seminar at Sea

**Dates**: Sun, Sep 22 – Sun, Sep 29, 2024 **Departs**: Port of Galveston, TX

**Itinerary**:

Sun 22-Sep be in Galveston – embark ship 12 – 3 pm ** depart 4 pm **
Three Days... days at sea – morning Speaker sessions – afternoon Forum
Three Days... days in port – Roatan Honduras, Costa Maya Mexico, Cozumel
on your own – excursions – beaches – shopping
Sun 29-Sep return to Galveston – disembark typically by 10 am – travel home

**Program:**
The program is anchored by a 12 hour Leadership Course hosted by the Xstream Leadership Group. In addition to the core offering, we offer a great variety in the other 6 hours at sea. We provide content that will appeal to a wide audience, like leadership, general personal growth, and common topics that cross industries and quality functions.




**The Conference Costs:** Conference Fees
$150 Conference participant
$ 50 all non-seminar guests
$ 25 youth / senior guests

**Group Block Cabin Rates**: (per person)
Balcony $1046 Ocean View $954 Inside $663

Additional charges for taxes, port charges and crew tips are detailed in the attachment and/or the website resources.

Children/Parents? – OK as 3rd or 4th passenger in the same cabin; generally half the standard cabin rates?

**Reservations**: are a two-step process...
(1) Register for the conference.
(2) After confirmation, we provide a form to help you book your cabin directly with Royal; you call them to join our Group. Block pricing and cabins expire on 6/22/24.

**Information:** more at the Cruise Home page **https://tinyurl.com/Quality-Cruise**

**Cruise Coordinator**: John Breckline jbreckline@att.net

Sponsored by 3 ASQ Fellows, Senior Condultants and Passionate Past Cruisers
NOT sponsored by any ASQ Section or Division

# Resources

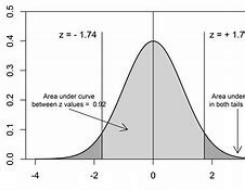
## myASQ -- Set Up Subscription and Notices

**What are you missing?** Event Notifications? Section Postings? Division Information? More? **The choices are yours!**

Capabilities:
• Set notification of types of postings (events, discussions, resources, etc.)
• Set notification different for each source (Sections, Divisions, etc.)
• Turn them on/off anytime your preferences change
• Set timing of notifications (immediate, daily, weekly... single or summaries)

Subscriptions and Notifications - How To...

## Quality Quicks - New On-Demand Resources




Jay Arthur, creator of QI Macros, does **weekly short AV clips** (2-4 minutes). They are instructional and suggest FOCUS and use of simple tools to obtain significant improvements.

- Eliminate the Failure Points of Quality Improvement
- Don't Bend the Data
- What's Your White Whale?
- You Don't Learn QI/LSS in a Classroom
- Don't Do It Yourself

QI Macros are set of Excel tools for statistical charting and other continuous imporvement templates. **Link to QI Macros Website**

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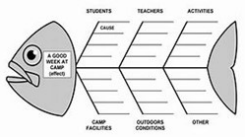


**Quality Topics A to Z** are on ASQ.org. They come in many forms and different depths of education, from introduction of a topic to a fundamental level of "How To" use it.

- Attribute vs Variable Data
- Basic Quality Concepts
- Change Management
- Variation

**Quality Topics A to Z - Home Page**

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**ASQ TV** are 2-5 minute audio clips produced by ASQ, to give a short introduction or overview to a Quality topic. They can be used for self-learning, be given to your work team, or used to brief management on a tool or method.

- Utilizing Six Sigma in Every-Day Life
- Gemba Walk
- Certification Preparation

**ASQ TV - Home Page**

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Feedback? Let me know
.. (1) Were you aware of these on-demand resources?
.. (2) Did you find immediate value in seeing them?

.. (3) Our Section Mission includes serving you by "professional support and continuous learning". Are we fulfilling our Mission?

John Breckline - jbreckline@att.net - 817-401-0412

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## ASQ Member Gift

ASQ's annual recap gift bundle continues to be a popular bonus for members, so we want to continue offering it. This bundle gives you an extra month of access to all of the best resources from 2023 monthly gift bundles before they're gone, including:

- More than 20 free e-books
- Over 37 expert webcasts
- Dozens of case studies and benchmarking reports
- 32 Downloadable tools and templates
- Hundreds of additional resources on nearly a dozen quality topics
- And much more...

Be sure to save these resources for quick and easy future reference and consider this our way of saying thank you again, for your ongoing commitment to quality.

**ACCESS MY GIFT**

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## DFW Area Special Interest Groups (SIGs)

Special Interest Groups (SIGs) provide ASQ members within a specific industry or -quality practice access to networking, education, and support from other ASQ professionals with distinct expertise and experience. One powerful result of this interactive process is that each SIG harnesses its knowledge and experience to influence the future quality of products, services, and direction of ASQ.

**Audit SIG**
• Meets the 2nd Tuesday of each month –
• Chair: Jerry Capstick, jcapstick@gramercyinc.net 469-688-9651
• More: https://asqdallas.org/audit-sig/

**Lean Six-Sigma SIG --- suspended... seeking a coordinator**
• Meets the 3rd Thursday of each month.
• Chair: OPEN
• More: https://asqdallas.org/the-lean-6-sigma-sig/

**Food, Drug & Cosmetics SIG**
• Meets quarterly - see link
• Chair: Sharon McNair, smcnair@mannatech.com 214-300-1422
• More: https://asqdallas.org/the-food-drug-cosmetics-sig/

**DFW Medical Device Discussion Group**
• Typically meets the 2nd or 3rd Wednesday of the month.
• Chair: Robert Shanks, bobshanks52@hotmail.com
• More: https://www.linkedin.com/groups/3791422/

Dallas Website - General Access

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# Recognition

## Recent Certifications:

In 2022 and 2023, there were very few new certifications. Unfortunately, ASQ has chosen not to inform sections in their monthly member lists about members earning new ones.

We will continue recognizing members at PD Meetings for any new certifications earned in the past few months. Step forward!

**When will YOU build your Quality Resume with an ASQ Certification?**

Certifications improve both internal promotability and job search marketability.

**GET KNOLEDGE**
**GET NOTICED**
**GET CERTIFIED**

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## Recognition Web Page

Visit our webpage on our Ft Worth website. It contains the following:

Membership:
- Perfect Attendance at PD Meetings in 2022-23 -**UPDATED 2023-10**
- Cumulative Certifications - 3, 5, 7+ listings --- ---**UPDATED 2022-01**
- Membership Tenure - 5 Year Increments -- --- ---**UPDATED 2023-12**

Leadership:
- Leadership Longevity - 3, 7, 10, 20 Year
- Special Leadership: Rookie, Key, DSA
- Sections Chairs - Since Formation in 1981

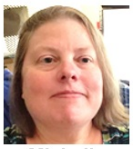
Website -- Recognition

| | | |
|---|---|---|
| **Section Chair** | **- Jennifer Smith** | **- second term** |
| **Treasurer** | **- Beckie Ellis** | **- first term** |
| **Secretary** | **- Paul Cummins** | **- second term** |
| **Vice Chair** | **- Michelle Locke** | **- second term** |
| **Vice Chair** | **- John Breckline** | **- past terms** |

Jennifer

Beckie

Paul


Michelle

John

## ASQ Greater Fort Worth Section Leadership

We're ALWAYS open to your comments and suggestions.
Email Chair - see bottom of Web Page

ASQ Fort Worth Section 1416 | PO Box 161691, Fort Worth, TX 76161 www.asqfortworth.org

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