

ASQ Greater Fort Worth - Section 1416 Meeting

Thursday, Jun 4, 2020

to be a Virtual PDM – a pair of Webinars

Replacing the Annual Tour

Posted 5/16/20

YOU MUST REGISTER FOR WEBINAR:

<https://attendee.gotowebinar.com/register/2132945212702514960>

You will be provided with a link and 1 day and 1 hour reminders.

Program: “Employee Engagement: A New Approach to Leadership”

All Quality Professionals are directly or indirectly in leadership roles. We are often part of the invisible front line that keeps a business healthy and growing.

Understanding employee engagement will empower you to foster loyalty, trust and a commitment to your compliance and process improvement goals. Dr. Stern will cover tactics and strategies for engaging employees. She will also provide some practical advice on how to minimize errors in communication.

Speaker: **Terra Vanzant Stern**, PhD, SSD Global Solutions, Denver

- Dr. Stern is a PMP as well as a SPHR/GPHR, and SS Master Black Belt
- She is CEO of Simple, Smart, Decision-Making aka SSD Global Solutions (SSD). SSD is a US Federal Contractor who provides training and consulting in the areas of problem-solving and critical thinking.
- Dr. Stern is popular host on IT Pro TV and has published many books on her product Leaner Six Sigma™. Her latest publication is Lean and Agile Project Management which went into 2nd Edition May 2020.
- During her membership with ASQ, Dr. Stern has served as the ASQ Denver Chair and Chair of the ASQ Lean Enterprise Division.
- She currently serves on the board of Colorado Lean Network.



Terra



Rosa

Tutorial: “Teams... the Good, the Bad, and the Ugly”

Teams are utilized in most all problem-solving activities... Six Sigma, Kaizen Events, and general Continuous Improvement projects. Making them work is critical to timely and effective solution development and deployment.

Good teams have several behaviors that make them successful in working issues and meeting the objectives they are assigned. What are they and why do they make such a difference?

Bad teams, on the other hand, exhibit other behaviors and fail to meet their goals in a timely manner. We’ll explore what they are and what can be done to make them more effective.

Ugly teams are truly dysfunctional and can “poison” the culture and use of teams throughout the organization. Are there ways to reverse this condition and repair the harm done?

Speaker: **Rosa Ellení Vargas Brito**, CEO Obsidian Partners, San Antonio

- Operational Excellence Champion with +20 years of global experience leading successful Business Transformation programs for Fortune 500 companies (Corning Inc., John Deere, Sandvik Mining, Rackspace).
 - Designed and deployed Six Sigma, Lean, Quality, Production and Business Process Systems.
 - Success record of leading effective cross-functional, international teams, generating multi-million cost savings portfolios.
 - Corning Master Black Belt, ASQ CSSBB
 - Gallup Builder Talent Coach, Certified LEGO®SERIOUS PLAY® facilitator and Certified John C. Maxwell Trainer, Coach and Speaker.
 - CEO & Founder of Obsidian Partners LLC, a managing consulting firm that offers business transformation and operational excellence services.
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Webinar Delivery Meeting Schedule:

5:45 – 6:00 – Webinar Log-in

6:00 – Single Tutorial (45-55 min)

7:00 – Recognition and Short What's Happening Meeting

7:20 – Program Speaker (45-55 min)

8:30 – dismissal

**If Member of Ft Worth or Dallas Sections,
participation in full Virtual PDM can earn up to 1.0 RU
just as if you attended in person.**

Non-DFW area member will earn up to 0.25 for the full meeting.

Partial credit for partial participation.

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