

ASQ Greater Fort Worth - Section 1416 Meeting

Thursday, November 9, 2023

Continuing at Diamond Oaks
Shifted to SECOND THURSDAYS thru December
-- Registration Requested --

**We must charge a \$6.00 fee for even those not wanting a meal.
Diamond Oaks has begun charging room fee in addition to the meal.**

Registration at end of page

Posted 11/01/23

SPECIAL NOTICE: Food Drive – Collection Night

About Tarrant Area Food Bank

Tarrant Area Food Bank (TAFB) was founded in 1982 by a group of Fort Worth residents concerned about hunger in their community. It is now the primary source of donated food for hunger-relief charities and feeding programs in Tarrant and 12 surrounding counties, serving 1,000,000 meals each week.

TAFB serves people seeking food assistance in North Texas, to include unemployed and low-wage workers/families, senior citizens, chronically ill / disabled. More than 1/3 are children.

Please bring non-perishable packaged food (canned, dry goods, etc.) to the Nov 9 PDM.



**Program Topic: “Risk Based Thinking:
How Quality Professionals Can Make a Difference”**

Content to be addressed:

- ISO 9001:2008 and prior: Preventive Action
- Major headline of the revised version in 2015
 - Intent: Increase the relevance of ISO 9001 to business practices and overall goals by applying requirements within the organization's unique context
 - Identify and mitigate risks of not meeting quality objectives
 - Capitalize on opportunities to improve quality and customer satisfaction

Speaker: **Karen Rawson**, VP, Consultant and Trainer, DESARA Group

- Karen Rawson co-founded The DESARA Group in 2008. DESARA is a DFW-based consulting firm focused on ISO 9001, TL 9000, and ISO 27001 (Information Security).
- In addition to consulting with companies on certification to those standards, Karen develops and delivers customized training courses for implementers and internal auditors.
- With her team at DESARA, Karen also performs internal audits on a contract basis for clients throughout the United States. DESARA's clients range from small businesses to Fortune 500 companies. Clients value DESARA's internal audits because they routinely find and help resolve issues that have been overlooked by both internal and certification body auditors.
- Karen holds a degree in Industrial Engineering and Operations Research from UC Berkeley and an MBA from the University of Dallas. Her past employers include Pepsico, Abbott Labs, and Nokia here in the DFW area, and SAI Global as a consultant prior to founding The DESARA Group.

Tutorial 1: “Educate Users on 8D to Get Acceptable Responses”

There are many problem solving models. The simplest is the PDCA cycle, and all address the six step problem solving structure (not credited to any specific quality guru but based in the Scientific Method) to establish effective resolution to existing problems. Each problem solving model has a different “best application”.

This presentation will address the 8D model... AKA the Ford 8-Discipline Team Oriented method. This model was also promoted (under a different name) by Kepner-Tregoe as one of their several methods, based on what is to be resolved.

The speaker finds this is the best model for one-time problems and has used it as a basis for Supplier CAPA. He will address the use of a very specific format that can be used as an educational tool to train the user in providing acceptable results in three phases of response... (1) material containment, (2) root cause diagnosis and (3) solution verification.

[6 Step Problem Solving Process.pdf \(uapb.edu\)](#)

Speaker: **John Breckline**, Quality Process Consultant/Principal, Key Quality

- John has been responsible developing and deploying various improvement methodologies, including Six Sigma, and in guiding the management teams in effectively deploying these methods throughout the organization... operations, service, and engineering functions. He provides a variety of Problem-Solving models.
- He served as Six Sigma Manager for Nokia Mobil Phones, Americas Supply Management, initiating the deployment of Six Sigma with Supplier Quality, Purchasing and Logistics. Prior to Nokia, John served 28 years with Motorola in

Automotive and other business units, in supplier quality and quality systems roles, obtaining his Black Belt certification with them.

- John obtained his BS Degree in Quality Assurance and Production Management, at the State University of New York in 1991. He had served as a leader at the Creative Problem Solving Institute for several years since completing their seven-year facilitator development program.
- He has been a member of the American Society for Quality since 1980, and holds seven “renewable” ASQ certifications, teaching several certification-preparation courses. He has been a presenter at regional conferences and WCQI.
- He is an ASQ Fellow and serves on the Ft Worth Section Leadership Committee and the Human Development and Leadership Division Leadership Council.
- His personal quest is continuous improvement in all he is involved with, and he lives by the quote: “If you keep doing what you’ve always done, you’ll keep getting what you’ve always got.”

Tutorial 2: “NONE”

Nov – None

Dec – None – Hybrid PDM cannot accommodate 2nd tutorial topic.

Jan – MTBF & MTTF by Peter Hoi, Lockheed Aero

Prepaid Meal Purchase via Web:

We have full capability to accept pre-paid meals and/or plan a vegetarian meal via the web using the ASQ “Memberplanet” reservation system, which costs \$1.75 per person in fees.

Upon returning to DOCC we are also being charged a room use fee and must cover the cost of it by the attendees. With 50 attending, the distributed cost is about \$6.00 per person.

For Diamond Oaks planning, and to manage costs, we **must have registrations for all attendees**. Reservations for meals must be completed **by NOON on Tuesday** to order adequate food. The standard cost of the meal is \$30.00. However, reservations by deadline above will be discounted to \$25.00 which includes the \$6.00 seat fee.

If unable to join the meeting, and the meal reservation becomes a “no-show”, the Section plans to process a refund over the weekend. We do not want to penalize you for unknown business needs.

Reservation Link: [Ft Worth ASQ Recurring PD Meeting](#) – it looks a bit different than we had for the last year... **and** you can process multiple person meals in one transaction.

Look for “**Buy Tickets**” on the upper right side of the page.

Choose: [PD Meeting ASQ Dinner](#)

- Buffet Meal – meat, a vegetable, salad, bread, etc.
 - Vegetarian / Vegan Option – often a pasta dish
 - Gluten Free Option
 - Just Program Access – room fee – No Meal (\$6.00)
 - **All meals options \$25.00 include room**
 - If problems, contact jbreckline@att.net
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Typical Meeting Schedule:

5:30 – 6:00 Check-in – Networking

6:00 – Tutorial/s (30 min)

6:30 – Dinner – advance reservations requested – limited walk-in availability

Not required to have dinner to attend meeting but a ‘seat fee’ applies

7:15 – Recognition and Short What’s Happening Meeting

7:30 – Program Speaker (45 min)

8:30 – Head on Home...

Location:

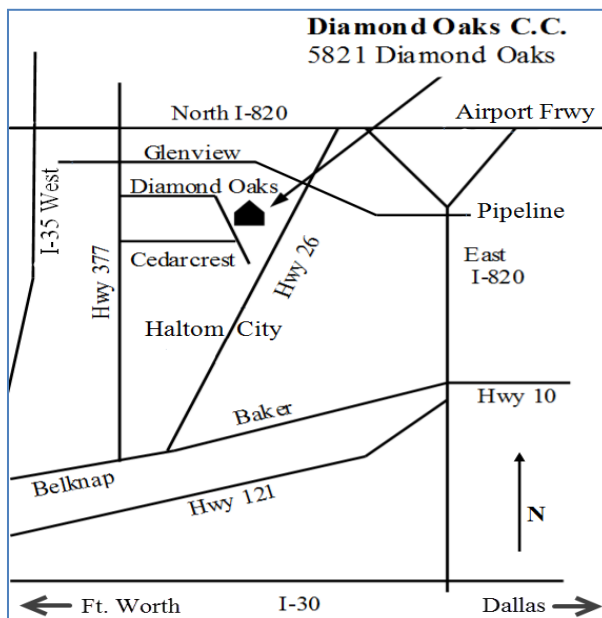
**5821 Diamond Oaks Drive North,
Fort Worth, TX 76117-2862**

[MAP HOTLINK](#)

TRAFFIC ALTERNATIVES:

For the ‘northerners’, use 114 to 377 south

From east or downtown, take 10 to 377 north



Not to scale