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Founded in 1978, GOAL/QPC is one of the world leaders in continuous improvement, quality, and organizational transformation. It is best known for its Memory Jogger series which is one of the world's best selling organizational improvement pocket guides with over 8 million copies sold and over 500,000 sold each year.

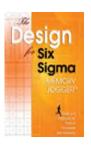
GOAL/QPC also provides public and in-house training courses, and a membership program featuring discounts and downloads of past issues of the *Journal of Innovative Management*.

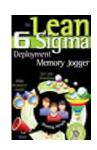
GOAL/QPC integrates the best of the best through its research activity. In the early 1980's it integrated the best of <a href="Deming.Juran">Deming.Juran</a>, <a href="Crosby">Crosby</a>, and <a href="Fiegenbaum">Fiegenbaum</a> in the US and the best of JUSE, JPC, CJQCA, JMA, and JSA.

GOAL/QPC organized its study of Japanese quality through a research Committee including such leading companies as Procter & Gamble, IBM, Digital, Hewlett Packard, Compaq, Ford, General Motors, Weyerhaeuser, Citicorp, John Deere and others. CEO Bob King currently heads the ASQ Worldwide Research Effort.

















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